

Gadget Insurance Claim Form

Please note that all of the below information is required to allow us to assess and progress your claim.

Policyholder Details:

Policy Number:
Name:
Date of Birth:
Address:
Postcode:
Gadget Type: (Smart phone/ Laptop etc.)
Gadget Make and Model:
IMEA or Serial Number:
Date of Accident:
Damage to Gadget:
Has repair quote been obtained (please attach):
Police Crime Reference/ Lost Property Number (if lost or stolen):
Email Address:
Contact Telephone Number:

Reporting Details

Accident Details and Description (Please include images in the event of a damage claim):

Claim Payment

Any payment in settlement of your claim can only be paid directly into your nominated account.

Please print in Bold type to avoid any ambiguity over the account numbers.

Sort Code:

Account Number:

or

IBAN Number if Republic of Ireland:

Declaration

By signing below, I declare that all information provided by me is true, full and accurate to the best of my knowledge and belief.

I also assign PEX Insure Ltd the authority to contact third parties to make enquiries and to obtain any information that may be relevant to the handling of my claim.

Signed: _____

Date: _____

Documents Required to Evidence Your Claim:

- Copy of the PEX Policy Schedule including Certificate of Insurance.
- Copy Estimate for Repair (Apple Store/ Samsung etc as relevant to the gadget).
- Copy proof of purchase of the Gadget including date of purchase.
- Copy proof of ownership of the Gadget.
- Details of any finance used to purchase the Gadget including a copy of your contract if the Gadget is a phone.
- If the device is damaged, images of the damage must be provided.
- If your Phone has been lost/stolen please provide evidence from your network provider that you have reported this matter to them within 24 hours of the loss, that the device has been

blacklisted/ barred and provide written evidence from them of the last date that the phone was in use.

- If your Gadget has been lost or stolen you must report this lost to:
<https://www.reportmyloss.com/uk/> and provide us with a copy of the report.
- If your Gadget has been stolen you must report this to the police within 24 hours of the incident and provide PEX with the Crime Reference Number.
- If your Gadget has been Lost you must report this to the police within 24 hours of the loss and provide PEX with the Lost Property Number.
- If your item has been damaged, you must run a check device report at:
<https://www.checkmend.com/uk> and provide us with a copy of the report.
- If your own choice of repairer is authorised by PEX Insure, we will also require sight of the final Invoice and a copy of the payment receipt.